

GDPR: DATA PRIVACY NOTICE

FOR CLIENTS,
CONSULTANTS & SUPPLIERS

Introduction

R.G. Partnership Ltd (trading as Ratcliffe Groves Partnership, RGP Architects or RGP Development Services is committed to protecting and respecting your privacy.

This policy (together with standard terms and conditions and any other documents referred to on it) sets out the basis on which any personal data we collect from you, or that you provide to us, will be processed by us. Please read the following carefully to understand our views and practices regarding your personal data and how we will treat it.

The rules on processing of personal data are set out in the General Data Protection Regulation (the “GDPR”).

Definitions

Data controller – A controller determines the purposes and means of processing personal data.

Data processor – A processor is responsible for processing personal data on behalf of a controller.

Data subject – Natural person

Categories of data: Personal data and special categories of personal data

Personal data – The GDPR applies to ‘personal data’ meaning any information relating to an identifiable person who can be directly or indirectly identified in particular by reference to an identifier (as explained in Article 6 of GDPR). For example, name, passport number, home address or private email address. Online identifiers include IP addresses and cookies.

Special categories personal data – The GDPR refers to sensitive personal data as ‘special categories of personal data’ (as explained in Article 9 of GDPR). The special categories specifically include genetic data, and biometric data where processed to uniquely identify an individual. Other examples include racial and ethnic origin, sexual orientation, health data, trade union membership, political opinions, religious or philosophical beliefs.

Processing – means any operation or set of operations which is performed on personal data, whether or not by automated means, such as collection, recording, organisation, structuring, storage, adaptation or alteration, retrieval, consultation, use, disclosure by transmission, dissemination or otherwise making available, alignment or combination, restriction, erasure or destruction.

Third party – means a natural or legal person, public authority, agency or body other than the data subject, controller, processor and persons who, under the direct authority of the controller or processor, are authorised to process personal data.

Who are we?

R G Partnership Ltd is the data controller. This means we decide how your personal data is processed and for what purposes. Our contact details are: R G Partnership Ltd, 105 Manchester Road, Bury, Lancashire, BL9 0TD Tel No. 0207 600 6666. Email: info@rgp.uk.com.

The purpose(s) of processing your personal data

We use your personal data for the following purposes:

- To maintain contact and communication with you during the course of a potential or new project.
- To maintain our own records and accounts.
- To inform you of news, events or activities.
- To purchase goods, materials and services from you.

The categories of personal data concerned.

With reference to the categories of personal data, we process the following categories of your data:

- Personal data may include your title, name, address, email address, phone number, financial data for payments such as VAT registration bank details, images, car registration number, voice recordings and social media usernames.

We have obtained your personal data from you, your employees or from publicly available data from websites.

What is our legal basis for processing your personal data?

a) Personal data (article 6 of GDPR)

Our lawful basis for processing your general personal data:

Processing necessary for the performance of a contract with the data subject or to take steps to enter into a contract	For the legitimate purposes of running the business – see below
Processing necessary for the purposes of the legitimate interests of the data controller or a third party, except where such interests are overridden by the interests or fundamental rights or freedoms of the data subject	Contact details of clients and design team members for project contacts and for marketing purposes. Data used for the purposes of purchasing supplies, materials and services for the legitimate running of the business.

b) Special categories of personal data (article 9 of GDPR)

We do not hold or request any special categories of personal data for clients, consultants and suppliers, only for our employees.

Sharing your personal data

Your personal data will be treated as strictly confidential and will be shared only with directors, HR administrative and finance staff where necessary, and contact details with members of the design team for project contacts.

How long do we keep your personal data?

We may keep your personal data indefinitely, but generally at least 12 years for legal purposes beyond the end of the contract with you.

Providing us with your personal data

You are under no statutory or contractual requirement or obligation to provide us with your personal data, but failure to do so will have the following consequences: Reduce or prevent communication with you during the contract; delay or prevent payment for goods and services.

Your rights and your personal data

Unless subject to an exemption under the GDPR, you have the following rights with respect to your personal data:

- The right to request a copy of the personal data which we hold about you;
- The right to request that we correct any personal data if it is found to be inaccurate or out of date;
- The right to request your personal data is erased where it is no longer necessary to retain such data;

- The right to withdraw your consent to the processing at any time, where consent was your lawful basis for processing the data;
- The right to request that we provide you with your personal data and where possible, to transmit that data directly to another data controller (known as the right to data portability), where applicable.
- The right, where there is a dispute in relation to the accuracy or processing of your personal data, to request a restriction is placed on further processing;
- The right to object to the processing of personal data, where applicable.

Transfer of Data Abroad

We may transfer personal data outside the EEA, as encrypted cloud backups, as part of a cloud based collaboration system, or on a project by project basis where the client or main supplier is a company based outside the EEA, in which case project team contact details may be shared with them for communication purposes only.

Automated Decision Making

We do not use any form of automated decision making in our business.

Further processing

If we wish to use your personal data for a new purpose, not covered by this Data Privacy Notice, then we will provide you with a new notice explaining this new use prior to commencing the processing.

Changes to our privacy notice

Any changes we may make to our privacy notice in the future will be posted on this page and, where appropriate, notified to you by email. Please check back frequently to see any updates or changes to our privacy policy.

How to make a complaint

To exercise all relevant rights, queries or complaints please in the first instance contact us on 0207 600 6666 or email gdpr@rgp.uk.com.

If this does not resolve your complaint to your satisfaction, you have the right to lodge a complaint with the [Information Commissioners Office](https://ico.org.uk/global/contact-us/email/) on 03031231113 or via email <https://ico.org.uk/global/contact-us/email/> or at the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF, England.

Signed

Chris Horner - Director

For R G Partnership Ltd

1st April 2023